

RETURNS POLICY

Please contact us if you're not happy with your purchase: nastasha@raceco-sa.com

DAMAGED OR DEFECTIVE ITEMS

We strive to provide excellent service & products, but should there be a rare case of a product being damaged or defective when you received it, we will issue you a **brand new item** once we confirm the item was defective, within a 30 day timeframe since you received it.

For damaged or defective items, **shipping costs are to be covered by us.**

We'll provide return instructions for the damaged or defective item. Be sure to complete this process within **30 days** of the delivery date.

RETURNS

Should you not be happy with the product and it's not damaged or defective you have 30 calendar days to return an item from the date you received it. After the 30 days it can still be considered, depending on the situation.

A return must be arranged with us before sending it back as there is a procedure to follow which will be explained once you made contact.

Returned items must be in its original packaging.

RaceCo SA reserve the right to reject refunds if the condition of the product shipped back to us is not in an acceptable condition.

REFUNDS

Once your return is received and inspected by our team, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, your refund will be processed with 5-10 days.

Please note shipping fees are not refundable (if initially covered by us, they will be deducted from the return payment).